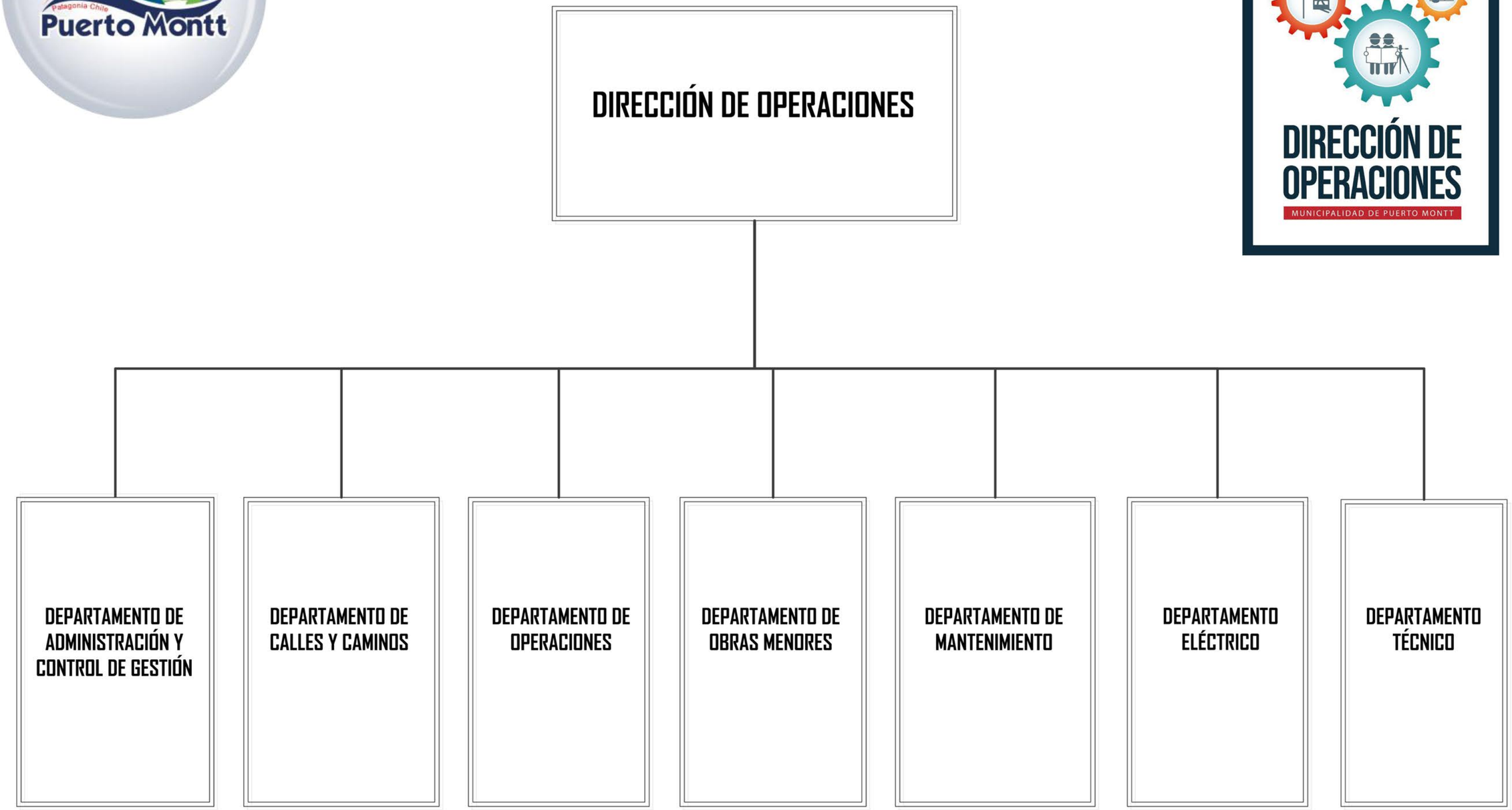ORGANIGRAMA DIRECCIÓN DE OPERACIONES